

Resurgens Bank, a locally-owned, customer focused community bank, is seeking an experienced Customer Service Representative for our growing team.

Primary job responsibilities include assisting customers with their banking needs, assisting new customers in the selection of appropriate new accounts, cross selling our other banking services and cross training to assist as needed with teller related functions.

In addition to a great smile, the successful candidate will have well developed interpersonal communication and presentation skills and the capacity to build and maintain productive relationships with both internal and external customers. Other areas of importance include having a sound general business knowledge; knowledge of department-related financial services regulations, including BSA and Compliance; awareness of lending policies and procedures; knowledge of payment systems and ACH. Knowledge of Fiserv-Premier application is preferred. Proficient with Microsoft Office.

Candidates should possess at least two years' experience in an office or business setting with some customer service experience. A High School diploma; bachelor's degree in business, finance, or related field is preferred. Experience with Fiserv banking platform a plus, but not required.

Forward Resume to: stephen.pallone@resurgensbank.com